

TRƯỜNG ĐẠI HỌC VĂN LANG
KHOA: DU LỊCH.....

ĐỀ THI VÀ ĐÁP ÁN ĐỀ THI KẾT THÚC HỌC PHẦN
Học kỳ 2 , năm học 2021 - 2022

Mã học phần: DTA0250

Tên học phần: Anh Văn Du Lịch 2.....

Mã nhóm lớp học phần:

212_DTA0250_07

212_DTA0250_08

212_DTA0250_09

212_DTA0250_10

212_DTA0250_11

212_DTA0250_12

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212_DTA0250_15

212_DTA0250_16

212_DTA0250_17

212_DTA0250_18

212_DTA0250_19

Thời gian làm bài (phút): 90 phút.....

Đề thi lần 2

Hình thức thi: **Trắc nghiệm hoàn toàn**

PART 1: VOCABULARY & GRAMMAR (6 marks, 40 questions, each question 0.15 mark)

Please choose the best answer for each question.

We serve breakfast from 8AM to 10AM the weekend.

A. at

B. in

C. to

D. from

ANSWER: A

I'd like to book a table for three people 3rd January.

A. on

B. at

C. in

D. from

ANSWER: A

High end restaurant have the waiter service where a waiter takes care of everything from taking orders to serving food.

- A. always
- B. usually
- C. sometimes
- D. never

ANSWER: A

When do you go on vacation each year?

- A. usually
- B. always
- C. sometimes
- D. never

ANSWER: A

Casual dining restaurant will have this type of service.

- A. Waiter service
- B. Self service/ semi-self service
- C. Self service
- D. No service

ANSWER: A

Choose the odd one out.

- A. Beer
- B. Brandy
- C. Rum
- D. Vodka

ANSWER: A

Excuse me, but there isn't hot water in my room.

- A. any
- B. some
- C. little
- D. lots of

ANSWER: A

I'm I can't find the key card. Do you have another?

- A. afraid
- B. apologize
- C. worrying
- D. nervous

ANSWER: A

Would you like some and lemon in the vodka?

- A. ice
- B. water
- C. juice
- D. milk

ANSWER: A

Would you like beer or bottled beer?

- A. draught
- B. still
- C. spakling
- D. sweet

ANSWER: A

..... book a taxi to the airport for you, sir?

- A. Could I
- B. Who does
- C. Did you
- D. Would you like to

ANSWER: A

The waiter will be here in a moment. He tonight's menu with the chef.

- A. is just checking
- B. checked
- C. had checked
- D. checks

ANSWER: A

I'm sorry, we're on this weekend.

- A. fully booked
- B. full book
- C. full booked
- D. fully book

ANSWER: A

The restaurant is very quiet. There are only guests eating.

- A. a few
- B. a lot of
- C. a small
- D. many

ANSWER: A

We have double rooms and single rooms but twin rooms for Saturday 29th March.

- A. no
- B. none
- C. not
- D. any

ANSWER: A

Staff : Good morning, La Giralda Restaurant. How can I help you?

Customer : Good morning. My name is Kelix. Could I reserve a table on this Saturday lunch, please

Staff :

Which answer is NOT correct?

- A. I'm afraid the restaurant is fully booked on Saturday dinner.
- B. I regret that the restaurant is closed on that day.
- C. Unfortunately, the restaurant is closed on this weekend.
- D. I'm sorry, we only open in the evenings.

ANSWER: A

Peter and Mary for the bus at the moment.

- A. are waiting
- B. wait
- C. waiting
- D. is waiting

ANSWER: A

....., the hotel's closed that week for refurbishment.

- A. Unfortunately
- B. Fortunately
- C. Luckily
- D. None of the above answers are correct.

ANSWER: A

I rarely coffee in the morning.

- A. drink
- B. will drink
- C. drinking
- D. drunk

ANSWER: A

Server: Would you like some more wine?

Customer: No, thanks.

Server: OK. Would you like some coffee after your dessert?

Customer: I don't want, thanks.

Choose the correct word to complete the dialogue.

- A. any
- B. none
- C. no
- D. some

ANSWER: A

Customer: What do you recommend?

Server:

Choose the correct answer to complete the dialogue.

- A. I recommend the Crème brûlée. It's delicious. The tiramisu is very good, too.
- B. Ice cream, please.
- C. I think I'll have the lemon tart.
- D. I'll have the chocolate mousse.

ANSWER: A

Mozzarella is a soft cheese from Italy.

- A. True
- B. False

ANSWER: A

There is a big science in the main hall this week.

- A. conference
- B. business
- C. vacation
- D. trip

ANSWER: A

There is a new near the freeway which has cheap rooms.

- A. motel
- B. chalet
- C. 5-star hotel
- D. campsites

ANSWER: A

If you love fresh air and nature, you'll love in Ollen Forest.

- A. camping
- B. camps
- C. camp
- D. go camping

ANSWER: A

Travel Agent: Good morning Mr. Thomson. How (1)you today?

Client: Well, I'm going to Lisbon. Can you help me (2)to stay?

- A. (1) can I help, (2) decide where
- B. (1) can I help, (2) deciding where
- C. (1) are you, (2) request where
- D. (1) are you, (2) requesting where

ANSWER: A

Which is an example of a hotel service?

- A. dry cleaning
- B. walk-in shower
- C. Wi-Fi
- D. jacuzzi

ANSWER: A

Which is NOT an activity of culinary tourism?

- A. art gallery tour
- B. cooking class
- C. brewery tour
- D. market experience

ANSWER: A

Check what time your plane leaves on the

- A. departures board
- B. arrivals board
- C. conveyor belt
- D. arrival lounge

ANSWER: A

It's important to help someone face so they don't lose respect of other people.

- A. save
- B. leave
- C. give
- D. take

ANSWER: A

For most of the year, Sidmouth, in south-west England, is a sleepy little seaside town but for the first week of August it turns into a fantastic festival with traditional folk sounds from all over the world. The festival is called RHYTHM OF THE SEA. It's great for all the family. You can enjoy seaside sunshine with some of the best folk musicians there are.

What heading is best described the festival RHYTHM OF THE SEA?

- A. Folk week
- B. Musical night
- C. Religious festival
- D. Seafood festival

ANSWER: A

Alex has permission to work in Canada which means that he has a/an

- A. work permit
- B. contract of employment
- C. student visa
- D. offer letter

ANSWER: A

In Japan the spring on the trees is very beautiful and enjoyed by many people.

- A. cherry blossom
- B. sunflower
- C. rose
- D. violet

ANSWER: A

At the airport, you mustn't leave your luggageat any time.

- A. unattended
- B. attentive
- C. in your care
- D. A and B are correct answers.

ANSWER: A

The total cost of your room booking is \$650. There is an advance of \$200 and the rest of payment will be charged when you check out.

- A. deposit
- B. refund
- C. basic
- D. price

ANSWER: A

As an Executive Housekeeper, my current responsibilities include (1)..... room and (2)..... housekeepers.

- A. (1) inspecting, (2) supervising
- B. (1) cleaning, (2) working
- C. (1) cleaning, (2) planning
- D. (1) inspecting, (2) working

ANSWER: A

Two rooms which is connected one to another is called

- A. adjoining room
- B. suite
- C. double room
- D. twin room

ANSWER: A

She room 856 yet.

- A. hasn't cleaned
- B. has cleaned
- C. cleaned
- D. clean

ANSWER: A

Confectioner's sugar is also called which is sifted over the top of the cake.

- A. powdered sugar
- B. caster sugar
- C. granulated sugar
- D. superfine sugar

ANSWER: A

..... all the eggs together with the milk.

- A. Whisk
- B. Sprinkle
- C. Drain
- D. Grate

ANSWER: A

PART 2: READING (2 marks, 10 questions, each question 0.2 mark)

Use each word once to complete the text

options	diets	food allergies	allergy-tested
allergic	smoke-free	uncomfortable	
organic	allergy	frightening	

The hospitality industry has to respond to its customers' demands. (1)..... to cigarette smoke is very common, so many hotels are now completely (2)..... . If people are (3)..... to dust mites, they will ask for rooms without carpets and for (4)..... pillows. Many people suffer from (5)....., so kitchens have to prepare special menus. Special (6)..... can usually be catered for if kitchens are informed in advance. Vegetarian (7)..... are almost always offered on menus nowadays, and natural (8)..... choices – free from artificial chemicals – are often available too.

For some people, an allergic reaction to a particular food may be (9)..... but not severe. For other people, an allergic food reaction can be (10)..... and even life-threatening. Food allergy symptoms usually develop within a few minutes to 2 hours after eating the offending food. Rarely, symptoms may be delayed for several hours.

ANSWER

- (1): allergy
- (2): smoke-free
- (3): allergic
- (4): allergy-tested
- (5): food allergies
- (6): diets
- (7): options
- (8): organic
- (9): uncomfortable
- (10): frightening

PART 2: LISTENING (2 marks, 10 questions, each question 0.2 mark)

You will listen to Conversations A, B, C and choose the best response to each question. Conversation A includes 3 questions, Conversation B includes 4 questions and Conversation C includes 3 questions.

Conversation A (3 questions)

How do they make their room reservation?

- A. by phone
- B. through hotel's website
- C. through online travel agents (OTA's)
- D. none of the above

ANSWER: A

How long will they stay at the hotel?

- A. for the weekend
- B. 4 days
- C. for a week
- D. 4 weeks

ANSWER: A

Which method of payment do they choose?

- A. credit card
- B. debit card
- C. cheque
- D. cash

ANSWER: A

Conversation B (4 questions)

Why does the guest want to use a safe?

- A. He's travelling with a lot of money.
- B. His wife has brought a lot of jewelry.
- C. He doesn't want to carry his passport.
- D. Safe-deposit services are free of charge.

ANSWER: A

Where does the guests decide to leave his valuables?

- A. with the Front Desk
- B. in his suitcase
- C. in the in-room safe
- D. under the bed

ANSWER: A

What does the guest have to do before he can use the safe-deposit services?

- A. list all his valuables
- B. pay a \$24 deposit
- C. get a combination lock
- D. show his passport

ANSWER: A

When will the guest go down to the Front Desk?

- A. very soon
- B. at seven o'clock
- C. in 24 hours
- D. He doesn't say

ANSWER: A

Conversation C (3 questions)

Mr. Smith's son's baseball game was postponed until Wednesday, July 20th.

- A. True
- B. False

ANSWER: A

Mr. Smith needs to dial 668 if he wants to delete his messages.

A. False

B. True

ANSWER: A

Mr. Dent wants to meet Mr. Smith by the end of the week.

A. True

B. False

ANSWER: A

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Ngày biên soạn: 21/03/2022

Giảng viên biên soạn đề thi: ThS. Đặng Phương Thảo

Ngày kiểm duyệt: 21/03/2022

Trưởng (Phó) Khoa/Bộ môn kiểm duyệt đề thi:



ThS. Nguyễn Thị Ngọc Linh

- Sau khi kiểm duyệt đề thi, **Trưởng (Phó) Khoa/Bộ môn** gửi về Trung tâm Khảo thí qua email: khaothivanlang@gmail.com bao gồm file word và file pdf (được đặt password trên 1 file nén/lần gửi) và nhắn tin password + họ tên GV gửi qua Số điện thoại Thầy Phan Nhật Linh (0918.01.03.09).

- Khuyến khích Giảng viên biên soạn và nộp đề thi, đáp án bằng **File Hot Potatoes**. Trung tâm Khảo thí gửi kèm File cài đặt và File hướng dẫn sử dụng để hỗ trợ thêm Quý Thầy Cô.