TRƯỜNG ĐẠI HỌC VĂN LANG

**KHOA: NGOẠI NGỮ**

**ĐỀ THI VÀ ĐÁP ÁN ĐỀ THI KẾT THÚC HỌC PHẦN**

**Học kỳ 3, năm học 2021 - 2022**

Mã học phần: 7TA0071

Tên học phần: Tiếng Anh Du Lịch

Mã nhóm lớp học phần: 213\_7TA0071\_01

Thời gian làm bài (phút/ngày): 75 phút

Hình thức thi: **Trắc nghiệm kết hợp tự luận**

**Cách thức nộp bài phần tự luận (Giảng viên ghi rõ yêu cầu):**

- SV gõ trực tiếp trên khung trả lời của hệ thống thi;

**PHẦN TRẮC NGHIỆM (06 điểm)**

**A. LISTENING Vui lòng Không đảo thứ tự câu hỏi phần nghe**

**PART 1: People are talking about their travel plans. Listen and choose the best answer to each conversation. Listen and choose the best answer to each question. Circle your choice A, B, or C. You will hear the recording TWICE. (1 mark)**

1. Where is the speaker in recording 1?

**A.** at a train station

**B.** at an airport

**C.** on a train

ANSWER: A

2. Where is the speaker in recording 2?

**A.** on a plane

**B.** on a train

**C.** at an airport

ANSWER: A

3. Where is the speaker in recording 3?

**A.** at an airport

**B.** at a train station

**C.** on a train

ANSWER: A

4. Where is the speaker in recording 4?

**A.** on a plane

**B.** at an airport

**C.** at a train station

ANSWER: A

5. Where is the speaker in recording 5?

**A.** on a train

**B.** at a train station

**C.** at an airport

ANSWER: A

**B. VOCABULARY (3 marks)**

**Choose the best answer to complete each sentence. Choose A, B, C or D.**

Tourists could enter our baggage office and fill in the \_\_\_\_\_\_\_\_\_\_\_\_ for further support.

**A.** claim form

**B.** agency

**C.** guard

**D.** airport

ANSWER: A

The Central City Shopping Mall is located across from No.7 \_\_\_\_\_\_\_\_\_\_\_\_ station.

**A.** bus

**B.** motobike

**C.** taxi

**D.** shuttle

ANSWER: A

China Town is a great place for \_\_\_\_\_\_\_\_\_\_\_with lots of products at very reasonable price.

**A.** bargain-hunters

**B.** tour package

**C.** tour guides

**D.** operators

ANSWER: A

In case of illness, tourist could go to the local \_\_\_\_\_\_\_\_\_\_\_\_ for treatments.

**A.** hospital

**B.** embassy

**C.** pharmacy

**D.** police station

ANSWER: A

Peter does not need to apply for a new extension because his visa is still \_\_\_\_\_\_\_\_.

**A.** valid

**B.** use

**C.** allow

**D.** available

ANSWER: A

The online \_\_\_\_\_\_\_\_\_\_\_\_ system will help you locate your parcel fast and accurately.

**A.** tracking

**B.** claiming

**C.** camera

**D.** detecting

ANSWER: A

The resort offers a  free of charge \_\_\_\_\_\_\_\_\_\_\_ to the downtown, departing every half hour.

**A.** shuttle

**B.** underground

**C.** railway

**D.** line

ANSWER: A

The staff will contact to \_\_\_\_\_\_\_\_\_\_\_  you of your hand bag status as soon as we finish the tracking process.

**A.** notify

**B.** inspect

**C.** transfer

**D.** dial

ANSWER: A

Customers can book the tour online via our website or offline at our \_\_\_\_\_\_\_\_\_\_\_.

**A.** tour operators

**B.** tour guides

**C.** tourists

**D.** tourism

ANSWER: A

Selected items are being sold at \_\_\_\_\_\_\_\_\_\_\_\_, which is only 50% of the normal price.

**A.** half price

**B.** full price

**C.** sale

**D.** deal

ANSWER: A

All tourist destinations’ information is printed on the tour\_\_\_\_\_\_\_\_\_\_\_\_.

**A.** itinerary

**B.** budget

**C.** package

**D.** receipt

ANSWER: A

Victims of \_\_\_\_\_\_\_\_\_\_\_\_ should go the police station and file a police report.

**A.** crime

**B.** security

**C.** health

**D.** legal

ANSWER: A

John is given a \_\_\_\_\_\_\_\_\_\_\_\_ extension, so he can stay here for a while.

**A.** visa

**B.** passport

**C.** tour

**D.** package

ANSWER: A

Only in local \_\_\_\_\_\_\_\_\_\_\_\_, shopper could ask for a lower price.

**A.** markets

**B.** malls

**C.** supermarkets

**D.** centers

ANSWER: A

In order to get the \_\_\_\_\_\_\_\_\_\_\_\_, travellers should be inspected the identification and flight information.

**A.** boarding pass

**B.** stamp

**C.** airfare

**D.** visa

ANSWER: A

Passengers are not allowed to enter the \_\_\_\_\_\_\_\_\_\_\_\_which is only for the security guard.

**A.** restricted area

**B.** cordoned off

**C.** checkpoint

**D.** airport

ANSWER: A

In this weekend market, if you stay firm and get \_\_\_\_\_\_\_\_\_\_\_\_, pay it right away.

**A.** a good deal

**B.** an offer

**C.** a sale

**D.** full price

ANSWER: A

Ms. Willy, our \_\_\_\_\_\_\_\_\_\_\_**,** recommended that tourists should take out travel insurance.

**A.** travel agent

**B.** tour operator

**C.** travel agency

**D.** tour service

ANSWER: A

Passengers can take taxis at the \_\_\_\_\_\_\_\_\_\_\_pickup, just across from Gate 6.

**A.** curbside

**B.** sidewalk

**C.** pavement

**D.** walking line

ANSWER: A

Patients should visit the \_\_\_\_\_\_\_\_\_\_\_to take medicine after having a check-up at the clinic.

**A.** pharmacy

**B.** embassy

**C.** baggage office

**D.** hospital

ANSWER: A

The health center locates at the \_\_\_\_\_\_\_\_\_\_\_ of the Main Avenue and Church street.

**A.** intersection

**B.** sidewalk

**C.** curbside

**D.** walking line

ANSWER: A

Cha Tuk Chak is famous flea market where beautiful \_\_\_\_\_\_\_\_\_\_\_\_such as porcelain and carpets could be found.

**A.** items

**B.** bargain

**C.** deal

**D.** offer

ANSWER: A

In case travellers have some problems with their visa, they can come to their \_\_\_\_\_\_\_to seek help.

**A.** embassy

**B.** travel operator

**C.** representative

**D.** hospital

ANSWER: A

This tourist destination is called paradise of \_\_\_\_\_\_\_, where you can make bargain for goods.

**A.** shoppers

**B.** shippers

**C.** tour guides

**D.** travel agents

ANSWER: A

Tourists are instructed to \_\_\_\_\_\_\_ 113 for crime issues, and 115 for health issues in Vietnam.

**A.** dial

**B.** enter

**C.** fill

**D.** press

ANSWER: A

For serious illnesses or injuries, please go to the \_\_\_\_\_\_\_\_\_\_\_ immediately.

**A.** hospital

**B.** clinic

**C.** police office

**D.** pharmacy

ANSWER: A

The online \_\_\_\_\_\_\_\_\_\_\_ is available in our website for travellers to fill in, in case they want to report their luggage status.

**A.** claim form

**B.** security report

**C.** travel advisories

**D.** travel package

ANSWER: A

The baggage tracking system help identify whether your luggage is \_\_\_\_\_\_\_\_\_\_\_ or not.

**A.** misplaced

**B.** recovered

**C.** unattended

**D.** cordoned

ANSWER: A

The hotel is located in the \_\_\_\_\_\_\_\_\_\_\_ of the city.

**A.** central

**B.** intersection

**C.** downtown

**D.** corner

ANSWER: A

Does the blue \_\_\_\_\_\_\_\_\_\_\_ in this subway map travel to Oak street?.

**A.** line

**B.** intersection

**C.** block

**D.** route

ANSWER: A

**C. READING COMPREHENSION (2 marks) Vui lòng Không đảo thứ tự câu hỏi phần đọc**

**Passage 1: Read the text and choose the best answer to each question. Circle your choice A, B, C or D (1 mark)**

#### How to buy tickets for Glastonbury Festival

**GLASTONBURY TICKET FAQ (Frequently Asked Questions)**

**HOW DO I BUY A GLASTONBURY TICKET?**
Everyone aged 13 or over needs to be registered at glastonbury.seetickets.com. If you’ve been to the Festival before, it means that you are already registered. Go to glastonbury.seetickets.com at 9am (BST) on Sunday 7th October (tickets only). Tickets can be booked by paying a £50 deposit per person.

**CAN I STILL REGISTER?**
No, registration has now closed; it will reopen after the ticket sales.

**I HAVE MORE THAN ONE REGISTRATION. IS THAT OK? WHICH ONE SHOULD I USE TO BOOK MY TICKET?**
It’s OK to have multiple registrations (even linked to the same email account); however, we recommend deleting old registrations that you don’t use any longer. If you plan to book tickets for the Festival, please make sure that you are using a registration with your name and photo, and that the photo is recent and of passport standard.
You can request a list of all your registrations here (please note it isn’t possible to edit or delete your registrations while registration is closed).

**HOW MUCH WILL TICKETS COST?**
Tickets cost £248 + £5 booking fee per person, with deposits of £50 per person that you pay when you book the ticket. Children aged 12 and under are admitted free of charge. Your ticket balance (£198 + £5 booking fee) will be charged in the first week of April.

**HOW MANY TICKETS CAN I BOOK?**
You can book up to six tickets per transaction, providing you have the registration numbers for everyone for whom you are booking a ticket.

**HOW CAN I PAY?**
UK buyers may use either a UK registered debit card or UK registered credit card.
International buyers must use a credit card (with a non-UK billing address).

1. You can book a ticket for total\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_.

**A.** £253

**B.** £50

**C.** £248

**D.** £5

ANSWER: A

2. If you bought tickets previously, you \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ at Glastonbury website.

**A.** book directly

**B.** need to delete registrations

**C.** cannot book again

**D.** need to register again

ANSWER: A

3. You must use your\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ for your registration.

**A.** photo

**B.** passport

**C.** ID card

**D.** plan

ANSWER: A

4. Your twelve-year-old child\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ for a ticket to go to the festival.

**A.** doesn’t need to pay

**B.** just pays for £50

**C.** need to pay £198 + £5

**D.** need to pay £248

ANSWER: A

5. You can pay tickets for people that\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_.

**A.** are registered

**B.** have a photo

**C.** have passport ID

**D.** have not registered yet

ANSWER: A

**Passage 2: Read the text and choose the best answer to each question. Circle your choice A, B, or C (1 mark)**

#### **Egypt travel guide**

Courtesy and hospitality are important when doing business in Egypt. The host of a business meeting will usually offer tea or a small snack before commencing. It’s polite to refuse the first offer, but once the host insists, the guest should then accept.

Alcohol is legal, but should be avoided until visitors know their Egyptian colleague’s attitude towards drinking, and, if acceptable, should be drunk in moderation. It is not considered suitable for women to over-indulge in alcohol. If invited to a business lunch, expect food to be lavish and plentiful.

Throughout the Arab world, it is considered bad manners either to display anger or to openly criticize another person in public. Tact and diplomacy are always required. In social life, punctuality is almost laughable. For business, visitors should be on time but expect locals to be often late, and do not take offence. Men should not offer to shake a woman’s hand, and vice versa, unless clearly invited to do so. Men and women should dress smartly for business meetings – suits and tie for men; suit for women or smart trousers/skirt/jacket – and always dress modestly. Shoulders and knees should never be shown.

**Economy:**

On taking power in 1970, Anwar al-Sadat introduced a policy of infitah (openness) towards investment. Egypt’s economy underwent rapid growth during the 1970s with the quick expansion of the oil industry, tourism and the Suez Canal, and it has continued to expand in subsequent decades.

The tourist sector is expanding rapidly, particularly along the Red Sea and Mediterranean coasts, despite sporadic terrorist activities of Islamic fundamentalists. Agriculture, which relies on irrigation from the Nile, employs one-third of the working population. Foreign aid, especially from the USA, is an important source of government funds.

**Internet:**

There are internet cafés in the main cities, including Cairo, Alexandria, Dahab and Luxor. Even small, more remote towns including Siwa will have at least one venue, usually in the market area. Connection is usually reliable. Tourists can also access the Internet in hotels, with in-room Wi-Fi available, though often at a costly price.

**Media:**

The Egyptian press is one of the most influential and widely read in the region, while Egyptian TV and the film industry supplies much of the Arab-speaking world with shows from its Media Production City. Press freedom is encouraged. Press laws which allow prison sentences for libel have encouraged self-censorship on sensitive issues.

1. At a business meeting in Egypt, \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_.

**A.** it is bad manners to repeatedly reject the drinks offered

**B.** tea will be offered when they reach a deal

**C.** refusing food or drink is acceptable

ANSWER: A

2. Which statement is correct?

**A.** Women can drink alcohol but only moderately.

**B.** Foreign people shouldn’t drink alcohol in any case.

**C.** Women are not allowed to drink alcohol.

ANSWER: A

3. Which statement is correct?

**A.** Foreign business people are required to be punctual.

**B.** Shaking hands is banned to women.

**C.** Local people are always on time.

ANSWER: A

4. In the 1970s, \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_.

**A.** Egypt’s economy was based mainly on three sources.

**B.** Islamic activists prevented its economy from growing

**C.** Egyptian oil industry grew rapidly without any foreign help

ANSWER: A

5. With regards to media and communication, \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_.

**A.** Internet connection in hotels is expensive

**B.** there is no Internet access in small towns

**C.** journalists have their work censored before it is published

ANSWER: A

**PHẦN TỰ LUẬN (4 điểm)**

**A. LISTENING Vui lòng Không đảo thứ tự câu hỏi phần nghe**

**PART 2: Listen to Megan Rowlings talking about a forest survival course in Australia and answer the questions with NO MORE THAN TWO WORDS. You will hear the recording TWICE. (1 mark)**

Câu 1 (0.2 điểm): It was Megan’s\_\_\_\_\_\_\_\_\_\_\_ who told her about the survival course.

**Đáp án Câu 1: father**

Câu 2 (0.2 điểm): Megan particularly appreciated the course leader John’s use of\_\_\_\_\_\_\_\_\_\_\_ at stressful moments.

**Đáp án Câu 2: humor/ humour**

Câu 3 (0.2 điểm): Megan said the assistant’s knowledge of \_\_\_\_\_\_\_\_\_\_\_was very useful during the course.

**Đáp án Câu 3: plants**

Câu 4 (0.2 điểm): Megan was worried that her \_\_\_\_\_\_\_\_\_\_\_would be a problem in doing some of tasks.

**Đáp án Câu 4: (physical) size**

Câu 5 (0.2 điểm): John emphasised that when it comes to safety, \_\_\_\_\_\_\_\_\_\_\_is the most dangerous action

**Đáp án Câu 5: panic**

**D. WRITING (3 marks)**

Imagine you were an employee at SaigonTravel tour operator. Write a paragraph to discuss some troubles holidaymakers could make when travelling abroad. Be sure to answer the questions:

* What kinds of trouble can they have?
* Where can they go for help?
* What kind of help will they find in those places?

 You should write at least 150 words

**Đáp án : The answer may vary but it generally meets the following guidelines**

* **It should cover all questions. (2 mark)**
* **It should be presented in a coherent and error-free body of writing (0.5 mark)**
* **It should meet the requirement of word limit (0.5 mark)**

*Ngày biên soạn: 24/06/2022*

**Giảng viên biên soạn đề thi: Lữ Đình Bảo**

*Ngày kiểm duyệt: 28/06/2022*

**Phó trưởng Bộ môn kiểm duyệt đề thi: Lê Quang Thảo**