TRƯỜNG ĐẠI HỌC VĂN LANG

**KHOA: NGOẠI NGỮ**

**ĐỀ THI KẾT THÚC HỌC PHẦN ( LẦN 2)**

**Học kỳ 3 , năm học 2021 - 2022**

Mã học phần: DNN0380

Tên học phần: English for Tourism

Mã nhóm lớp học phần: 213\_DNN0380

Thời gian làm bài (phút/ngày): 75 phút

Hình thức thi: **Tự luận**

**Cách thức nộp bài (Giảng viên ghi rõ yêu cầu):**

- SV gõ trực tiếp trên khung trả lời của hệ thống thi;

**Part I. Provide the word/ phrase that correspond to their relevant descriptions/definitions (10 CÂU, MỖI CÂU 0.2 ĐIỂM)**

Câu 1: A……, or maid, is in charge of all standard cleaning duties in the hotel. (0.2 điểm)

Câu 2: A………..’s duties include greeting customers, taking food orders, serving meals, clearing tables and taking customer payments. (0.2 điểm)

Câu 3: …………………………….is in charge of all food operations in a hotel kitchen. They supervise kitchen staff, order ingredients, plan menus and prepare food.. (0.2 điểm)

Câu 4: …………………….. oversees all hotel operations. They hire and fire staff, train employees, make work schedules, implement hotel policies and communicate with the hotel owners. (0.2 điểm)

Câu 5: A …………………….’s responsibilities include searching baggage for smuggled items, arresting people suspected of smuggling, and checking documentation relating to imported goods. (0.2 điểm)

Câu 6: ………………………. are responsible for handling luggage and other items for guests as they check into or out of a hotel. They also help with transporting these items to and from guest rooms. (0.2 điểm)

Câu 7: ………………………………..advise customers about travel options and organize tours for individuals or groups of travelers. They prepare tour itineraries and coordinating with vendors. (0.2 điểm)

Câu 8:………………………….. demonstrate the proper use of safety equipment to all passengers, either in person or through a video recording before the plane takes off. (0.2 điểm)

Câu 9: A ……………………. is a person who prepares and serves hot or cold beverages, such as coffee, espresso drinks, blended coffees, or teas. (0.2 điểm)

Câu 10: A ………………….’s responsibilities to install and repair piping, fixtures, appliances, and appurtenances in connection with the water supply, drainage systems, both in and out of buildings. (0.2 điểm)

**Part II. Fill in each blank of the following sentences with one of the words given below**

1. coastline 2. Buddhism 3. cuisine 4. tempers

 5. dialects 6. fingers 7. conservative 8. sweeten

 9. vegetarian 10. fermented

Câu 1: Vietnamese food’s saltiness comes from salt, but also from the ……………………. seafood sauces that grace the shelves of every Vietnamese pantry. (0.3 điểm)

Câu 2: Vietnamese cooks also use sugar to ……………………. dipping sauces, desserts and coffee. (0.3 điểm)

Câu 3: In keeping with Buddhist precepts, many vendors and eateries go ……………………. on the 1st and 15th days of each lunar month. (0.3 điểm)

Câu 4: Thanks to Vietnam’s long ……………………. and plentiful river deltas, seafood is a major source of protein. (0.3 điểm)

Câu 5: In many ways Vietnam is still a traditional, ……………………. society, particularly for the older generation. (0.3 điểm)

Câu 6: Foreigners should never lose their ……………………. with the Vietnamese; this will bring unacceptable ‘loss of face’ to the individual involved and end any chance of a sensible solution to the dispute. (0.3 điểm)

Câu 7: Although Mandarin as spoken in Beijing is generally intelligible to Chinese nationwide, there are several distinct ……………………. in other parts of the country. (0.3 điểm)

Câu 8: Burmese ……………………. can be broken down into dishes in “lower Myanmar” with more fish pastes and sour foods; and “upper Myanmar” with more sesame, nuts and beans.

Câu 9: Most Cambodians, Thais and Laotians today practice Theravada ………………… . (0.3 điểm)

Câu 10: Traditionally, Burmese food is eaten with the ……………………. , much like in
India, usually with the right hand. (0.3 điểm)

**Part III: Answers the following questions. Each answer must not be less than 100 words.**

1) Name the popular types of lodging during travelling? Briefly describe three types of them. (2 điểm)

2) Tour planning: (3 điểm)

 As a Free Individual Traveler, plan a tour to one of these Asian countries (Cambodia, Thailand, Laos, Myanmar, Sri Lanka, Japan, South Korea) with the following guidance:

* The official name of the country you will visit
* Reasons you choose that country as your destination (history, geography, gastronomy)
* Your trip itineraries (trip duration, tourist attraction, local food… you should enjoy)
* Cultural items (Festival: which festival? Does it happen at the time you plan your trip?)

*Ngày biên soạn: 27/06/2022*

**Giảng viên biên soạn đề thi: Đỗ Huy Liêm**

*Ngày kiểm duyệt: 28/06/2022*

**Trưởng (Phó) Khoa/Bộ môn kiểm duyệt đề thi: Đỗ Phú Anh**